

Quick Reference Guide

Freight Carrier Portal (FCP) – Reset Password



AUDIENCE

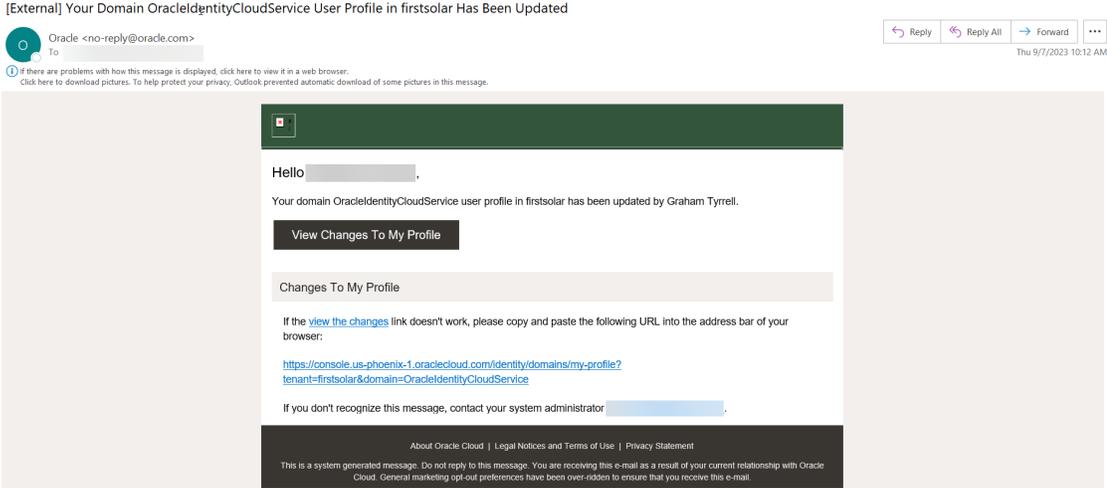
Freight Carriers

PURPOSE

To provide instructions to reset password in Freight Carrier Portal (FCP)

Pre-requisite:

- You should have a valid login account to First Solar Freight Carrier Portal (FCP).

STEP	ACTION
1	<p>You should have received an automatic email response from First Solar titled Your Domain OracleIdentityCloudService User Profile in FirstSolar Has Been Updated.</p>  <p>The screenshot shows an email from Oracle with the subject "[External] Your Domain OracleIdentityCloudService User Profile in firstsolar Has Been Updated". The email body contains a greeting, a notification that the user's profile has been updated by Graham Tyrrell, a "View Changes To My Profile" button, a link to view changes, and a URL: https://console.us-phoenix-1.oraclecloud.com/identity/domains/my-profile?tenant=firstsolar&domain=OracleIdentityCloudService. It also includes a footer with "About Oracle Cloud Legal Notices and Terms of Use Privacy Statement" and a system-generated message disclaimer.</p> <p>This action has been completed by a First Solar IT Specialist to allow you to reset your own password through the Forgot Password option on the FCP Sign-On page. You do not need to click any link from this email.</p>

- 2 Open the [Freight Carrier Portal URL](#) and select the **Forgot Password** hyperlink from the sign-on application.

Level up your security
We are improving your security via a new multi-factor authentication policy. [Learn more](#)

ORACLE Cloud

firstsolar

Oracle Cloud Account Sign In

Identity domain ⓘ
OracleIdentityCloudService

User Name

Password

[Forgot Password?](#)

Sign In

Or sign in with

[Need help signing in?](#)

- 3 Complete the onscreen prompts provided by the Forgot Password process.

- 4 You have now successfully updated your FCP password. **Please use the original link after resetting your password.**