

FIRST SOLAR –PRIVACY STATEMENT

Effective May 2010

PRIVACY STATEMENT

First Solar, Inc. ("First Solar") respects individual privacy and values the confidence of our associates, customers, vendors, and business partners. First Solar will pledge to protect the security and privacy of any Personal Information provided to us. Personal Information includes names, addresses, telephone numbers, email addresses, and any information that can be linked to a specific individual. We collect this information from individuals when the information is entered via our website, or users are granted access to our site portal. Not only do we strive to collect, use, and disclose Personal Information in a manner consistent with the laws of the countries in which we do business, but we also have a tradition of upholding the highest ethical standards in our business practices. This Privacy Statement sets forth the privacy principles that First Solar follows with respect to transfers of Personal Information worldwide.

SAFE HARBOR

The United States Department of Commerce and the European Commission have agreed on a set of data protection principles and frequently asked questions (the "Safe Harbor Principles") to enable U.S. companies to satisfy the EU law requirement that Personal Information transferred from the EU to the United States be adequately protected. Consistent with its pledge to protect personal privacy, First Solar certifies that it adheres to the Safe Harbor Principles.

First Solar, Inc. is a licensee of the TRUSTe Privacy Program. TRUSTe is an independent organization whose mission is to build user trust and confidence in the Internet by promoting the use of fair information practices. This Privacy Statement covers the websites located under the firstsolar.com domain. Because First Solar wants to demonstrate its commitment to individual privacy, we have agreed to disclose our information practices and have our privacy practices further reviewed for compliance by TRUSTe.

First Solar, Inc. complies with the EU Safe Harbor framework as set forth by the Department of Commerce regarding the collection, use, and retention of data from the European Union.

SCOPE

This Privacy Statement applies to all Personal Information received by First Solar in any format including electronic, paper, or verbal.

DEFINITIONS

The following definitions shall apply throughout this Statement:

"Agent" means any third party that uses Personal Information provided to First Solar to perform tasks on behalf of and under the instructions of First Solar, including but not limited to First Solar's service providers.

"First Solar" means First Solar, Inc., its predecessors, successors, subsidiaries, divisions, and groups in the United States.

"Personal Information" means information or set of information that identifies or could be used by or on behalf of First Solar to identify an individual person. Personal Information does not include information regarding an organization or corporate entity, or information that is encoded, anonymous, aggregated, or publicly available information that has not been combined with non-public Personal Information.

"Sensitive Personal Information" means Personal Information that reveals racial, ethnic origin, political opinions, religious, or philosophical beliefs, trade union membership, or information specifying the health or sex life of the individual. In addition, First Solar will treat as sensitive Personal Information, any information received from a third party where that third party treats and identifies the information as sensitive.

PRIVACY PRINCIPLES

The privacy principles in this Statement are based on the Safe Harbor Principles.

NOTICE:

When First Solar collects Personal Information directly from individuals, we will inform them about the purposes for which we collect and use their Personal Information, the types of non-Agent third parties, if any, to which we disclose that information, and the choices and means, if any, that we offer individuals for limiting the use and disclosure of their Personal Information. Notice will be provided in clear and conspicuous language via a link to our Privacy Statement on our website when individuals are first asked to provide Personal Information to First Solar, or as soon as practicable thereafter, and in any event before First Solar uses the Personal Information for a purpose other than that for which it was originally collected. If First Solar receives Personal Information from its affiliates or other entities, it will use such information in accordance with the notices such entities provided and the choices made by the individuals to whom such Personal Information relates.

CHOICE:

First Solar will offer individuals the opportunity to choose (opt-out) whether their Personal Information is (a) to be disclosed to a non-Agent third party, or (b) to be used for a purpose other than the purpose for which it was originally collected or subsequently authorized by the individual.

In certain instances, inquiries will be referred on to First Solar customers who are in the most appropriate position to respond to the inquiry. These interactions are inherent in First Solar's business model and individuals will be notified of this possibility prior to supplying their information.

For Sensitive Personal Information, First Solar will give individuals the opportunity to affirmatively and explicitly consent (opt-in) to the disclosure of the information to a non-Agent third party, or to the use of the information for a purpose other than the purpose for which it was originally collected or subsequently authorized by the individual. First Solar will provide individuals with reasonable methods to exercise their choices.

COMMUNICATIONS FROM THE SITE

We may send individuals marketing emails, however out of respect for their privacy, we provide a way to unsubscribe by either following the unsubscribe instructions within the email that was sent, or contacting First Solar as described below.

Data will be used for marketing purposes only if individuals have given us their consent for this purpose. Consent to our use of Personal Information for marketing purposes is voluntary. If individuals have given us consent to do so, then we may provide information on our most current product and solution offerings to them. If individuals should no longer wish to receive this information, then they may revoke their consent at any time with effect for the future. Apart from the data transmissions described above, Personal information will not be sold, shared, traded, or rented to third parties for marketing purposes.

SERVICE-RELATED ANNOUNCEMENTS, FIRST SOLAR PORTAL

First Solar will send portal users strictly service-related announcements on the rare occasions when it is necessary to do so. For instance, if service is temporarily suspended for maintenance, we may send an email notification. To opt out of these important service-related announcements, which are not promotional in nature, individuals must deactivate their account with First Solar.

ONWARD TRANSFERS:

First Solar requires its Agents to subscribe to the Safe Harbor principles or to contractually agree to safeguard Personal Information consistently with the principles of the Safe Harbor Statement. If First Solar has knowledge that an Agent is using or disclosing Personal Information in a manner contrary to the Statement, we will take reasonable steps to prevent or stop the use or disclosure.

SECURITY:

First Solar maintains reasonable safeguards and precautions to protect Personal Information in

our possession from loss, misuse, unauthorized access, disclosure, alteration, and destruction. We follow generally accepted industry standards to protect the Personal Information submitted to us, both during transmission and once we receive it. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect the Personal Information we receive, we cannot guarantee its absolute security.

The security of Personal Information is important to us. When individuals enter certain information on our log in portal, we encrypt that information using secure socket layer technology (SSL).

TECHNOLOGY:

COOKIES AND LOGGING

At several points, our portal (an application based on web technologies that provides centralized access to personalized content and customized access to regularly needed services) uses so-called "cookies" (including "session" cookies that are automatically deleted upon termination of your session when you close your browser). The cookies help to make our web content more user-friendly, effective, and secure. Cookies are small text files that are delivered to the user's computer and are stored by the web browser. Cookies do not cause any damage to the user's computer and they do not contain viruses. We do not link the information we store in cookies to any Personal Information submitted through our site.

A log entry is created each time a user accesses our customer portal and each time they download a file from our website. Our storage of these logs is for our own internal system-related and statistical purposes and serves to document transactions. The following are logged: name of downloaded file, date and time of the download, volume of data transmitted, report on download success, web browser used, and the domain placing the query. In addition, the IP address of the computer/client placing the query is logged.

We also log the circumstances of the user's consent to our Terms of Use and Data Protection Notice (date, time, consent contents).

Personal Information beyond the foregoing will be registered only if individuals provide such details voluntarily, for example in connection with a query or registration.

THIRD PARTY COOKIES

We use a third-party tracking service that uses cookies and other tracking technologies to track Non-Personal Information about visitors to our site in the aggregate

OTHER FEATURES:

TELL-A-FRIEND

If an individual chooses to use our referral service through our recruiting service provider to tell a friend about a job on our website, we will ask for the friend's name and email address. We will automatically send the friend a one-time email inviting him or her to visit the site. We do not store this information.

TESTIMONIALS

We post testimonials, comments, and reviews on our website which may contain Personal Information. We do obtain the individual's consent via email prior to posting the testimonial in order to post their name along with their testimonial.

LINKS TO OTHER SITES

If individuals click on a link to a third-party site, they will leave the First Solar site they are visiting and go to the site selected. First Solar does not control the activities of third parties and therefore is not responsible for use of Personal Information by such third parties and does not guarantee that these third parties will adhere to the same privacy practices as First Solar. We encourage individuals to review the privacy statements of any other service provider from whom they request services. If individuals visit a third-party website that is linked to our site, they should read that site's Privacy Statement before providing any Personal Information.

SERVICE PROVIDERS

We use third-party service providers such as a job search company to post jobs and collect resumes for jobs on our site, as well as an investor service third-party agent that may collect email addresses when individuals subscribe to email alerts. When signing up for these services, we will share Personal Information as necessary for the third-party service provider to provide the requested service.

DATA INTEGRITY:

First Solar will use Personal Information only in ways that are compatible with the purposes for which it was collected or subsequently authorized by the individual. First Solar will take reasonable steps to ensure that the Personal Information we collect is relevant to its intended use, accurate, complete, and current. First Solar necessarily must depend on individuals who use its website to keep their Personal Information accurate.

Upon registration, portal users will be issued a username and password. When accessing the portal for the first time, the user will change the password, one which First Solar/the authorized administrator has forwarded to him or her, to a password that only he or she knows.

Because this password identifies users when they use the portal, we would ask that users keep their password private in order to avoid the possibility that someone might misuse the portal under their name. Users should select a password according to the following criteria: It must be at least 8 characters long, and must contain capital and lowercase letters as well as numbers and special characters. Furthermore, it may not consist of a full user or account name.

ACCESS AND CORRECTION:

Upon request, First Solar will grant individuals reasonable access to Personal Information that it holds about them. First Solar takes reasonable steps to permit individuals to correct, amend, or delete Personal Information that is demonstrated to be inaccurate or incomplete. Please see our contact information below. First Solar responds to all requests within 30 days.

LEGAL DISCLAIMER:

We reserve the right to disclose Personal Information as required by law and when that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served on our website.

ENFORCEMENT:

First Solar will periodically conduct compliance audits of its relevant privacy practices to verify adherence to the Safe Harbor Principles described in this Statement. Any employee that First Solar determines is in violation of this Statement will be subject to disciplinary action up to and including termination of employment.

DISPUTE RESOLUTION:

Any questions or concerns regarding the use or disclosure of Personal Information should be directed to First Solar at the address given below. First Solar will investigate and attempt to resolve complaints and disputes regarding use and disclosure of Personal Information in accordance with the principles contained in this Statement.

For complaints that cannot be resolved between First Solar and the complainant, First Solar has agreed to participate in the dispute resolution procedures established by TRUSTe. Please contact our third-party dispute resolution provider at <http://watchdog.truste.com/pvr.php?page=complaint&url=>

LIMITATION ON APPLICATION OF PRINCIPLES:

Adherence by First Solar to these Safe Harbor Principles may be limited (a) to the extent required to respond to a legal obligation; and (b) to the extent expressly permitted by an applicable law, rule, or regulation.

CONTACT INFORMATION

Questions or comments regarding this Statement should be submitted to First Solar by mail or E-mail to info@firstsolar.com.

DATA PROTECTION OFFICERS

For the First Solar companies, two data protection officers have been appointed. The responsibility of the Data Protection Officer is to monitor compliance with data protection in all areas. If individuals should have any questions or suggestions with respect to data protection law, then they may contact our Data Protection Officers at any time at the following:

Europe

First Solar Manufacturing GmbH
Data Protection Officer
Maik Reichert
Marie-Curie-Strasse 3
15236 Frankfurt (Oder)
Germany
OR send an e-mail to
Datenschutz@firstsolar.com

United States

First Solar, Inc.
Data Protection Officer
Matthew Perry
28101 Cedar Park Blvd
Perrysburg, Ohio 43551
USA
OR send an e-mail to
InfoSec@firstsolar.com

CHANGES TO SAFE HARBOR PRIVACY STATEMENT

If first Solar decides to change our privacy practices, we will post those changes to this Privacy Statement, the home page, and all other places we deem appropriate so that individuals may be made aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

We reserve the right to modify this Privacy Statement at any time, so please review it frequently. If we change how we use Personal Information, we will notify individuals either here, by email, or by means of a notice on our home page.